

Performance Measurement Section Corrections and Public Safety

Department of Justice

Note: The Department of Justice continues to work internally to finalize goal statements and outcome measures. Finalization of Highway Patrol information has been hampered by absence of key personnel and increased workload for others created by this staffing situation. The agency has been unable to provide a firm date for completion of this task.

Program Goals

| Program | Goal | Outcome Measure(s) |
|---------------------------|---|--|
| Highway Patrol | Improve MHP availability – installation of equipment and concept of “the patrol car is their office” | Negotiation in progress (estimated completion 10/31) |
| Forensic Science Division | Turnaround time by section (generally goal of 4 week turnaround, except DNA which is 8 week turnaround) | Negotiation in progress (estimated completion 10/31) |
| | | |

Initiatives for the 2009 Biennium

| Program | Initiative | Outcome Measure(s) |
|--|---|--|
| Peace Officers Standards and Training (POST) | Legislation passed in 2007 moves this function from the Montana Board of Crime Control to the Department of Justice | Negotiation in progress (estimated completion 10/31) |
| Motor Vehicle Division | Montana Enhanced Registration and Licensing Information Network (MERLIN) – agency to select a segment | Negotiation in progress (estimated completion 10/31) |
| Motor Vehicle Division | Changes in drivers licensing process/function | Negotiation in progress (estimated completion 10/31) |

Corrections

Program Goals

| Program | Goal | Outcome Measure(s) |
|---------|--|--|
| Agency | <p>Maintain 80 percent of offenders in community corrections and 20 percent in secure care.</p> <p>Maintain as many offenders as possible in non-prison settings, taking into consideration demands of public safety and the need to provide rehabilitative services for offenders.</p> | Percent of offenders in community corrections, Percent of offenders in secure care (request that DOC list groups that fall into each category on data sheet) |

Initiatives for the 2009 Biennium

| Program | Initiative | Outcome Measure(s) |
|---------|------------|--------------------|
|---------|------------|--------------------|

| | | |
|-------------------------|---|--|
| Community Corrections | Establish prerelease center in northwestern Montana | Update on milestones leading toward opening of center – status of citing, RFP issuance, opening date Increase in diversions/alternatives as a result of having pre-release in NW Montana (not available until end of this biennium) |
| Community Corrections | Reduce the number of technical violations within the probation and parole population from 13 to 12 percent by June 30, 2009 following the addition of chemical dependency services available via contract. | \$ of contracted services and types of services # of offenders served and type of service provided Percent of offenders on probation and parole having technical violations (goal is 12 percent – also include baseline data) |
| Youth Services Division | While recognizing that the courts make the final decision on sentencing youth to a correctional facility, the Department of corrections goal is that the utilization of re-entry services for juvenile offenders assist in holding the new admission level reducing revocations at Pine Hills and Riverside Youth Correctional Facilities to less than 84 per year | # of youth receiving re-entry services by type of service – baseline and current # of admissions to PHYCF – baseline and current (total admissions) Recidivism of youth receiving reentry services Recidivism of youth not receiving reentry services |
| Community Corrections | Methamphetamine treatment facilities goals Recognizing that methamphetamine treatment is as necessary as incarceration and given that alternative sentencing and placement of offenders in community based treatment facilities has been effective for treating offenders, the Department of Corrections is seeking to establish baseline data related to these Methamphetamine treatment facilities to measure their effectiveness in reducing recidivism. | Date opened # of admission since opening Current status of those admitted (in treatment, to prison, on to pre-release, back to community, etc.) # of escapes # of revocations by reason 3 year recidivism rate (new crime committed) for offenders receiving meth treatment – data available June, 2010 |
| Community Corrections | Revocation programs' goals Recognizing that revocation and sanction programs are effective for helping divert offenders placed in community corrections programs/probation/parole from returning to prison while holding offenders accountable for their actions, the Department of Corrections is seeking to establish baseline data related to these programs. | Date opened # of admissions since opening Current status of those admitted Percent of offenders that returned to community Percent of offenders sent to secure care 3 year recidivism rate (new crime committed) of offenders utilizing revocation programs – data available fall 2008 # of “repeat customers” sent to revocation center |
| Community Corrections | Develop mental health resources and programs to serve eligible offenders supervised by the Department of Corrections Adult Community Corrections Division (ACCD) (transfer of funds from DPHHS/AMDD) | # and location of regional service contracts implemented # of offenders served by mental health contracts, type of services provided and number of units delivered revocations and sanctions applied to offenders who are deemed eligible and are receiving services # of dedicated prerelease beds developed and |

| | | |
|-----------------------|---|---|
| | | utilized per year |
| Community Corrections | Provide targeted mental health training to Probation and Parole officers within each ACCD Region of the Department of Corrections (transfer of funds from DPHHS/AMDD) | # of probation and parole officers who completed targeted online mental health training curriculum per year and/or targeted online substance abuse training curriculum |
| Community Corrections | To create a mental health pharmacy benefit to serve eligible offenders supervised by the Department of Corrections Adult Community Corrections Division (ACCD). (transfer of funds from DPHHS/AMDD) | # of offenders who release from Montana State Prison/Montana Women's Prison with psychotropic medications and average costs per offenders per month # of offenders who require ongoing medication support, duration and average costs per person # of SSI/SSDI applications filed, approved and type, duration and costs of medications covered |

Montana Board of Crime Control

Program Goals

| Program | Goal | Outcome Measure(s) |
|---------|---|---|
| Various | Enhance public safety, accountability and competency through effective monitoring of compliance with the Juvenile Justice and Delinquency (JJDP) Act of 2002 and the Montana Youth Court Act. Juvenile justice planning. | <ol style="list-style-type: none"> 1. Complete 100% site visits in the monitoring universe as defined by the OJJDP and as set forth in Montana's Compliance plan over a three year period. Two thirds of sites will be visited within this two year period. 2. 100% of violations will receive direct Technical Assistance in resolving the violation. 3. Maintain ratio of violations to youth detention at 4% or less (or 96% compliance.) |
| | <p>Strengthen the justice system: Collect, analyze and report data and information related to criminal justice for law enforcement, policy makers and the public. Establish and maintain a Statistical Analysis Center as a mechanism for responding to criminal justice agency issues.</p> <p>Work with law enforcement agencies through technical assistance to ensure complete and accurate crime data reporting. Continue to work with the FBI to ensure data integrity.</p> | <ol style="list-style-type: none"> 1. Improve Increase the number of law enforcement agencies or jurisdictions reporting electronically to at least 101 95. 2. Maintain a certified FBI national incident based reporting system submission error rate of 4 percent or less |

Montana Department of Labor and Industry

Program Goals

| Program | Goal | Outcome Measure(s) |
|--------------------|---|---|
| Workforce Services | Develop and maintain a high quality workforce system for Montana that supports and enhances the economic health of the business community and provides a prepared | <ul style="list-style-type: none"> ● Entered Employment ● Retention ● Earnings Increase |

| | | |
|------------------------|---|---|
| | workforce through job training employment programs. | <ul style="list-style-type: none"> Percentage employed in the 1st quarter after program exit. Percentage of those employed in the 1st quarter after program exit that were still employed in the 2nd and 3rd quarter after program exit. Percentage change in earnings: <ul style="list-style-type: none"> Pre-registration to post-program; and 1st quarter after exit to 3rd quarter after exit. Annual cost per participant. |
| Unemployment Insurance | Maintain an efficient, effective and equitable Unemployment Insurance program, funded by employers to provide short-term economic assistance to eligible workers. | <ul style="list-style-type: none"> 90.1% of all Montana claims filed will be paid within 21 days of eligibility. 80% of benefit eligibility decisions will be issued to claimants within 21 days of receipt of potentially disqualifying information. 83% of new employer accounts will be established within 90 days of meeting UI coverage requirements. 95% of employer quarterly wage reports are secured within 90 days of date due. 95% of UI tax receipts received are deposited within 3 days of receipt. Receive positive feedback from claimants and employers in excess of 80% on customer satisfaction surveys. |

Initiatives for the 2009 Biennium

| Program | Initiative | Outcome Measure(s) |
|----------------------|---|---|
| Workforce Services | <p>Incumbent Worker Training Pilot Program</p> <p>Develop and maintain a high quality workforce system for Montana that supports and enhances the economic health of the existing business community and provides a career enhancement to the existing workforce.</p> | <ul style="list-style-type: none"> Wage gain of employee(s) Employment, and retention and advancement of employee(s) Success of the business |
| Employment Relations | <p>Prevailing Wage Compliance Specialists</p> <p>Protect and maintain the general welfare of Montana workers through enforcement and compliance with the Montana Prevailing Wage Act.</p> | <ul style="list-style-type: none"> Identify those projects subject to the prevailing wage law. Ensure the Contracting Agent has included prevailing wage rate schedules in public works contracts let out for bid, and has included a provision requiring contractors give preference to employment of bona fide Montana residents. |

| | | |
|--|--|--|
| | | <ul style="list-style-type: none"> • Conduct routine site inspections of public construction and nonconstruction projects to: <ul style="list-style-type: none"> ◦ Verify the prevailing wage rate schedules have been posted on the project site or work area. ◦ Interview workers of the contractor and subcontractors to ensure they are classified in accordance with the craft or trade to be performed and paid the established prevailing wage rate. • Inspect and audit payroll records of contractors and subcontractors. • Investigate complaints of misclassification and or nonpayment of prevailing wage rates. • Provide general education and training on Montana's prevailing wage law and regulations to contractors, subcontractors and public contracting agencies through seminars, reference materials and on site visits. <p>★ — Number and percent of employers audited or inspected that were in compliance with the law</p> |
|--|--|--|

Montana Department of Military Affairs

Program Goals

| Program | Goal | Outcome Measure(s) |
|---------------------------------|---|--|
| Disaster and Emergency Services | Assure that an effective all-hazard program thrives in Montana and embodies the critical components of emergency management: Prevention, Mitigation, Preparedness, Response and Recovery. | <p><u>Local and Tribal jurisdiction "Statements of Work" (SOW)</u> Every county and participating Indian Nation within the state is required to negotiate with DES and agree to an annual "SOW" that includes maintaining an Emergency Operation Plan with scheduled updates to be done every 5 years. The plan includes National Incident Management System (NIMS) training and implementation; and the completion of exercises according to the progression of their local five year plan.</p> <p>• The annual Statements of Work (SOW) with local and tribal jurisdictions are scheduled to be completed by September 30 of each year.</p> |

| | | |
|---------------------------------|---|--|
| | | <ul style="list-style-type: none"> A semi-annual report reflecting the status of annual SOWs will be completed by the DES district representatives and forwarded to the DES Division in November 2007 reflecting the current status of annual SWO initiative completions and deficiencies, including corrective measures to assist the local jurisdictions meet their requirements. |
| | Milestones | <p>The annual Statements of Work (SOW) with local and tribal jurisdictions are gathered in the Fall by the six DES District Representatives who submit a status report to the DES Division Administrator. That report reflects the current status of annual SOW initiative completions and deficiencies and includes corrective measures to assist the local and tribal jurisdictions meet their requirements.</p> |
| Disaster and Emergency Services | Develop the partnerships, coalitions and initiatives enhancing our ability to build a viable and sustainable emergency management network | <p><u>Emergency Management Training</u> The division will conduct a Biennial Emergency Management Summit on even years and a Symposium on odd years for all local, tribal and state emergency managers, responders and others including county commissioners, mayors, tribal leaders, private cooperators and partners. Training covers all phases of emergency management (Preparedness, Response, Recovery and Mitigation) in addition to Hazardous Material release management and Homeland Security initiatives.</p> <ul style="list-style-type: none"> The Biennial Emergency Management Summit is scheduled for April 2008 in Billings. The planning committee is currently finalizing the agenda and the anticipated audience should exceed 500 local, tribal, state, and private industry people. A report will be produced reflecting the numbers of local emergency managers attending and a comparison to the previous summit, the numbers of volunteers, federal partners and non-emergency managers from local jurisdictions (county commissioners, county treasurers, mayor, etc.) and the summit agenda/curriculum. |
| | Milestones | <ul style="list-style-type: none"> The next Biennial Emergency Management Summit is scheduled for April 2008 in Billings. The planning committee is currently finalizing the |

| | | |
|--|--|---|
| | | <p>agenda and the anticipated audience should exceed 500 local, tribal, state, federal, voluntary organizations and private industry people.</p> <ul style="list-style-type: none"> • A report will be produced reflecting the numbers of local emergency managers attending and a comparison to the previous summit, the numbers of volunteers, federal partners and non-emergency managers from local jurisdictions (county commissioners, country treasurers, etc.) and the summit agenda/curriculum. |
|--|--|---|

Initiatives for the 2009 Biennium

| Program | Initiative | Outcome Measure(s) |
|---------------------------------|---|---|
| Disaster and Emergency Services | <p>Funding for Sustainment of Regional HazMat Teams</p> <ul style="list-style-type: none"> • Sustain interoperability efforts of the six regional teams • Coordinate response with entities outside their local government jurisdiction • Maintain and update assigned state equipment used in hazardous materials response | <ul style="list-style-type: none"> • Sustain interoperability efforts of the six regional teams. • Coordinate response with entities outside their local government jurisdiction. • Maintain and update assigned state equipment used in hazardous materials response <p>This is a State Emergency Response Commission (SERC) initiative. The SERC is administratively attached to the Department in Title 10 MCA. We have "passed through" \$265,000 to the six teams divided equally among the teams. At the end of each fiscal year, each of the regional teams is required to submit to DES, a detailed report as to how the funding was spent, including:</p> <ul style="list-style-type: none"> • Equipment and supplies replaced due to shelf life expiration, • Additional training and exercise equipment and supplies, • New equipment purchased • Training exercise and outreach activities, • Numbers and their respective disciplines of personnel trained during outreach/training programs within local jurisdictions <p>DES will consolidate the reports into one master report for the SERC to ensure the legislative intent was met. The report will also contain detailed information as to how the \$25,000 allowed to DMA to support basic individual training for local responders in weapons of mass destruction/HazMat awareness, decontamination and HazMat</p> |

| | | |
|---------------------------|---|--|
| | | incident command was spent. |
| | Milestones | <p>This is a State Emergency Response Commission (SERC) initiative and as the agency attached administratively to the SERC by Title 10 MCA, we have “passed through” \$265,000, divided equally, to the six teams. At the end of each fiscal year, each of the regional teams is required to submit to DES, a detailed report as to how the funding was spent, including equipment and supplies replaced due to shelf life expiration, additional training and exercise equipment and supplies, new equipment purchased, training exercise and outreach activities and numbers and their respective disciplines of personnel trained during outreach/training programs within local jurisdictions. DES will consolidate the reports into one master report for the SERC to ensure the legislative intent was met. The report will also contain detailed information as to how the \$25,000 appropriated to DMA to support basic individual training for local responders in weapons of mass destruction/HazMat awareness, decontamination and HazMat incident command was spent.</p> |
| Veterans Affairs Division | <p>Expand Veterans Outreach Program (2.0 FTE)</p> <p>Expand the veterans outreach program by adding 2 additional FTE’s; one of which will establish an 11th state veterans service office to be located in northeast sector of the state. The other position will augment existing veterans services provided the Blackfeet Nation east through Toole County, as managed by the Great Falls veterans service office.</p> | <p>Number of military service connected disability claims developed and submitted to the federal VA from Daniels, McCone, Richland, Roosevelt, Sheridan, Valley, Glacier, Pondera and Toole Counties.</p> <p>The expectation is for the number of claims from these counties to increase 50 percent during FY 2008 and another 50 percent during FY 2009.</p> <p>Northeast Sector FTE: Progress measured through increase in military-service connected disability claims developed and submitted to federal VA from northeast Montana counties – Daniels, McCone, Richland, Roosevelt, Sheridan and Valley counties</p> <p>Augmentation FTE: Progress measured through increase in new military-service connected disability claims developed and submitted to federal VA from Glacier, Pondera and Toole Counties</p> |
| | Milestones | <p>The expectation is for the quantity of claims to increase significantly during fiscal year 2008 and fiscal year 2009.</p> |

